



LIMITED Warranty

BENCHMARK & Benchmark 2 Series Products

Revised October 15, 2016

What is covered?

- Wood door sections for material defects and workmanship that would render the door unfit for ordinary purposes, PROVIDED it is finished according to Artisan directions and provided regular care and maintenance guidelines provided by Artisan are accurately followed.
- Track and hardware under normal, residential usage
- Installation by an Artisan Authorized dealer.

What is NOT covered?

- Transfer of warranty to new home owners
- Improper Installation by an unauthorized person or dealer
- Surface grain separations
- Ordinary and expected weathering, Normal fade due to sun exposure to the elements, which is defined here to be fading, chalking or darkening of the surface due to natural sunlight and extreme atmospheric conditions of your geographical location.
- Normal expansion and contraction of joints
- Failure to follow Artisan Finishing instruction
- Failure to follow Artisan supplied care & maintenance instructions.
- Defects in Field applied paint or stain finishes of any kind, or incompatible materials applied by customer or any third party.
- Variations or unsatisfactory results in gloss levels, texture or appearance resulting from field applied paint or stain.
- Paint finish defects due to dark color finishes applied to doors that are placed in high heat, direct sunlight exposures. Artisan is not liable for the potential for high heat effects on the paint finish, such as: bubbling, blistering, peeling, etc.
- Any product or component which is modified, altered or not part of the original door.
- Abuse, neglect, improper handling & storage
- Impact of foreign objects
- Earthquakes, lightning, ice, fire, tornado, windstorm, flood or any other acts of God
- Pollution, acid rain, contact with harmful chemicals or vapors,

Time frame of Warranty coverage:

- Wood Door sections: (3) THREE year from date of factory shipping.
- Track & Hardware: (3) THREE years from date of installation by AUTHORIZED Artisan Dealer.
- Factory Finish: (1) ONE year from date of factory shipping.

Your responsibilities to keep Warranty in Effect:

- Follow ALL of Artisan's recommended handling, storage, finishing and maintenance instructions.
- Perform an annual inspection of door according to Artisan's maintenance & care instructions.
- Failure to follow Artisan Maintenance & Care instructions, as determined by an Artisan Company representative will VOID this Warranty in its entirety.